



**CANINE
HEALTH HUB**

THE COMFORT CLUB

TERMS & CONDITIONS

The Comfort Club – Terms & Conditions

Effective Date: 24/11/2025

Provided by: Canine Health Hub (New Zealand)

Thank you for joining The Comfort Club! These Terms & Conditions (“T&C”) explain how your membership works, what you can expect inside the community, and how billing and cancellations operate.

1. Programme Overview

The Comfort Club is a membership programme designed to support proactive senior dog guardians. Members receive:

- Access to an online community
- Weekly guided exercises and resources
- Monthly expert talks or workshops
- Additional bonus materials released throughout the year

This programme is for general education and guidance and does not replace veterinary care.



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2. Membership Payments

Members may choose from:

- Monthly Subscription: \$29.99 USD billed every month
- Yearly Subscription: \$299 USD billed annually

Payments renew automatically until cancelled.

All prices are in USD unless otherwise stated.

Any applicable taxes or processing fees are the responsibility of the member.

3. Cancellation Policy

- Members may cancel at any time via their account on the Canine Health Hub website.
- Cancellations apply to the next billing cycle.
- No partial refunds are provided for unused time in the current billing period.
- When a membership is cancelled, access remains active until the end of the paid period.

4. Access & Content Usage

- Access to all content is granted while your membership is active.
- Membership content is for personal use only.
- Members may not copy, share, distribute, or sell any materials, videos, guides, templates, or training resources.



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5. Health Disclaimer

- Content and guidance provided inside The Comfort Club are educational and supportive in nature.
- This membership does not diagnose, treat, or replace veterinary advice.
- Guardians should always consult their veterinarian before starting new exercises, treatments, or health routines with their dog.

6. Community Conduct

Members agree to:

- Engage respectfully and kindly within the community
- Refrain from sharing any confidential discussions outside the group
- Avoid giving medical diagnoses or veterinary advice to other members

Canine Health Hub may remove any member who breaches community guidelines.

7. Liability

- Participation is voluntary and at your own risk.
- Canine Health Hub is not liable for any injury, illness, or loss connected to your participation, your dog's activities, or the use of provided content.
- By joining, you agree to hold Canine Health Hub harmless from any claims or damages.

8. Modifications & Updates

Canine Health Hub may update or modify The Comfort Club's content, structure, pricing, or T&C at any time.

Members will be notified of significant changes.

9. Governing Law

These Terms & Conditions are governed by the laws of New Zealand.

Any disputes will be settled under New Zealand law.

By joining The Comfort Club, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.

For contact and questions we can be reached at info@caninehealthhub.com