

1:1 RECOVERY JOURNEYS

TERMS & CONDITIONS

1. Programme Overview

The Recovery Journey Plan is an 8-week programme designed to give your dog real-time expert support, guidance, and step-by-step exercises to improve recovery. It includes:

- Structured weekly exercises and check-ins.
- Tips and techniques designed for safe and positive rehabilitation.
- Access to expert guidance throughout the programme.

Please note: This programme is intended for general guidance and does not replace veterinary care.

2. Payment & Billing

Participants may choose one of two payment options:

- 1. Weekly Payments: \$97 USD per week for 8 weeks (totaling \$776 USD), automatically charged weekly.
- 2.Upfront Payment: \$700 USD for the full 8 weeks, paid in a single transaction.

Once enrolled, participants are locked into the 8-week programme. Payments are non-refundable and the plan cannot be cancelled.

Taxes, if applicable, are the responsibility of the participant.



3. Access

- Access to programme content begins immediately upon successful payment.
- All materials are available for the full 8-week duration.
- Content is for personal use only and may not be shared, copied, or redistributed.

4. Health Disclaimer

- The Recovery Journey Plan is designed for general canine rehabilitation guidance.
- It does not replace veterinary care.
- Participants must consult a veterinarian before starting any exercises or treatments.
- Outcomes may vary depending on your dog's health, adherence, and individual circumstances.

5. Refunds & Cancellation

- The programme is non-refundable and non-cancellable once enrolled.
- Participants commit to the full 8-week programme regardless of payment method.

6. Communication & Support

- Real-time support is provided via Facebook Messenger, Instagram Messenger, or WhatsApp.
- Support is intended for guidance related to the Recovery Journey Plan only.

7. Liability

- Participation is at your own risk.
- Canine Health Hub is not liable for any injury, illness, or loss related to your dog's participation.
- By participating, you agree to hold Canine Health Hub harmless from any claims, damages, or expenses arising from the programme.



8. Intellectual Property

- All content, including videos, guides, and written materials, is copyrighted.
- You may not reproduce, distribute, or sell any materials.

9. Modifications

- Canine Health Hub reserves the right to modify the programme or these T&C at any time.
- Participants will be notified of significant changes.

10. Governing Law

- These T&C are governed by the laws of New Zealand.
- Any disputes will be resolved under New Zealand law.

By enrolling in the Recovery Journey Plan with Canine Health Hub, you acknowledge and agree that you are committing to the full 8-week programme, that payments are non-refundable, and that you have read and accepted these Terms & Conditions.

For contact and questions we can be reached at info@caninehealthhub.com